



- Applies to consumer website and retail partners
- Effective from 6th February 2018
- Fees may change with 14 days' notice

RETAIL FEES

	Description	Fee
Card purchase fee	<p>When you buy a Bonfire Card through the consumer website</p> <p>Maximum order up to 40 cards</p> <ul style="list-style-type: none"> • Postage and Handling Fee delivered to one location • Online Credit Card Payment fee <p>At a retail partner *Credit Card payment fees may apply</p>	<p>\$4.50 per card</p> <p>\$3.25 per package</p> <p>2.75%</p> <p>RRP \$4.95 per card</p>
Transaction/redemption Fee	When you use you Bonfire Card each transaction will be charged a \$0.09 fee on top of your purchase, unless the addition of this fee would cause the transaction to decline.	\$0.09 per transaction
International transaction fee	When you use your Bonfire Card for a foreign currency transaction.	3% of the New Zealand dollar amount for the transaction after its been converted
Disputed transaction fee	When you dispute a charge on your Bonfire card.	\$15.00 will be charged to your card. If the dispute is validated the charge will be reversed.
Customer Service Fee	When the holder of the card calls our customer support team.	<p>\$0.30 per call to the automated phone service to check your balance.</p> <p>\$3.00 per call if you want to talk to a customer services member.</p>
Manual Card Issuance Fee	When we directly issue you a new Bonfire Card, instead of you purchasing one from our website or from a store.	<p>\$12.50 per card, domestic (NZ) courier.</p> <p>\$50 per card delivered internationally.</p>